Explore Systems Thinking

Self-Assessment

Installing the DOC System takes ongoing, regular work. That work often begins with understanding the gap between your organization's current and future state – and the plan you might execute to move your business forward.

This worksheet can help you determine if a service focused on building buy-in, momentum, and commitment to a culture that thinks systematically is right for you. To eliminate jargon, the following statements are meant to represent real things you might be seeing or hearing in your own organization.

Rate your organization based on where you are today. If you find yourself responding on the left side more than the right, the Explore Systems Thinking service might be beneficial to you.

"Every system is perfectly designed to get the result that it does."

W. Edwards Deming

When you're ready to hear more about installing a culture of systematic thinking in your organization call (937) 669-6500 or visit **www.aileron.org/explore-systems-thinking/**.

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◄ "Systems? Processes? Who cares… We're busy doing the work to keep the business afloat and growing." | "We have shared operational definitions of what we mean by systems - and we have real world ways to leverage them in our day-to-day work." ►

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◄ "Regularly, it feels like I'm giving 120% effort, while others seem to be giving 70%." | "Each member of our teams are able to give their best effort because they understand how their work fits in with the broader work of their colleagues." ►

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◄ "Our day-to-day is characterized by frustration, inconsistency, and fire-fighting." | "There is a sense of predictability and consistency to our work, because it's not living in someone's head, but is documented and visible to others." ►

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◄ "There are members of my organization who are the 'only ones who know how to do' or the only ones we trust to do certain tasks." | "Our organization is scalable because processes are documented." ►

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◄ "When something doesn't go right, our tendency is to blame/fire someone." | "When something doesn't go right, we look to see how we might need to update a process." ►

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◄ "Our work is too complex to offload to others." | "We all collaborate to continually simplify and improve our systems." ►

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◄ "We experience turnover commonly in a few, high pressure roles." | "Our teams are stable and provide plenty of space for individuals to grow." ►

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◄ "We don't document anything because the information will never be perfect." | "We're willing to put in the work to continually capture what brings us value." ►